



**Murtaza Chokla**

**Contact: 94031904**



**CSCO12329553**

**Murtaza Chokla**

E-Mail:

Murtaza.chokla@Gmail.com

Visa status : Article 18 transferrable

Passport no.: K2365617

Civil ID: 289033003697

Personal Profile

**Date of Birth** : 30-03-1989

**Age** : 24

**Sex** : Male

**Nationality** : Indian

**Marital Status:** Single

**Father's Name** : Ali Hussain

**Career Objective**

To secure a challenging position where I can effectively contribute my skill as Technical Professional, possessing competent Technical skills

**Job Sought**

Network- Technical support

**Work Experience**

Worked with Alp International General Trading and contracting company as a IT (Technician)

Responsibility

- ✓ Managing application server and File server
- ✓ Active directory and Domain controller
- ✓ Managing IBM routers and Cisco switches
- ✓ Configuring Access points and Dlink switches
- ✓ Maintaining network printers and scanners
- ✓ Mail server (web hosting)
- ✓ Managing (Server-client) Eset endpoint Antivirus
- ✓ Maintain companies Outlets Remotely
- ✓ DHCP, DNS, File sharing, Internet connections
- ✓ Database backup and restoring.
- ✓ Managing Companies IT Assets

**AREAS OF EXPERTISE :**

- ⊕ System administration
- ⊕ Technical support
- ⊕ Network support
- ⊕ Active Directory
- ⊕ Desktop and server support
- ⊕ IT support analyst

**PROFESSIONAL:**

- ⊕ MCSE
- ⊕ CCNA

**Languages Known :**

- ⊕ Hindi  
(Speak & write).
- ⊕ English (speak & write)
- ⊕ Gujarati (Speak)

**Worked with Ciscom Info System as a Junior Network consultant**

**From 14 December 2010 till 18 October 2011**

**Responsibility**

- ✓ Configuration Routing Protocols RIP, IGRP, OSPF, EIGRP.
- ✓ Managing a Cisco internetwork
- ✓ Ip routing
- ✓ Layer 2 switching and Spanning Tree protocol
- ✓ Configure of switch as VLAN
- ✓ Perform administrative tasks in managing network.
- ✓ Registry setting for security purpose.
- ✓ Troubleshooting Hardware and Networking problems.
- ✓ DHCP, DNS, Web server
- ✓ Database backup and restoring.
- ✓ Configuring Dial-up Networking, VPN Connection
- ✓ Router configuration and managing
- ✓ VM Ware configuring & managing
- ✓ Router and switch configure
- ✓ Networking in windows 2003 OS ,xp

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**Worked with Wipro as Technical Support Helpdesk for the client British Telecom**

**From 29 November 2011 till 8 December 2012**

**Responsibility**

- ✓ Worked on Citrix tools for Level1 network support
- ✓ Troubleshoot DNS and DHCP configuration
- ✓ Configuring & Maintaining CAMS webtop tools
- ✓ Expedio Remedy to deal with customers fault
- ✓ Performing intermediary between customers and suppliers operating IP phones
- ✓ Microsoft Outlook & MS-Office
- ✓ Follow up with field engineer

### **Interests and Hobbies:**

- ⊕ Listening to Music
- ⊕ Playing Cricket
- ⊕ Making new friends
- ⊕ Reading Books
- ⊕ Internet Surfing
- ⊕ Table Tennis

### **Scholastics**

- ❖ **Bachelors of commerce** from SINHGAD COLLEGE in 2010 with 64%.
- ❖ **HSC (commerce)** from C.B.S.E in 2007 with 75%.
- ❖ **SSC** from CBSE Board in 2005 with 55%.

### **TECHNICAL QUALIFICATION:-**

- ✓ Cisco Certified Network Associate (**CCNA**) from **Pune** in 2013  
CSCO12329553

### **Course Contents**

- ✓ **A+:** Hardware Troubleshooting and maintenance.
- ✓ **N+:** LAN Troubleshooting and maintenance.
- ✓ **CCNA:** Router configuration and maintenance
- ✓ **MCSE:** Active Directory and server maintenance

### **Operating System**

- ✓ Windows 98, Windows XP Professional, Windows 7, Windows 2003 Server, Windows 2008 server

### **Competencies Declaration**

- ⊕ Good team player, Fast Learner and a Hard Worker.
- ⊕ Organized, resourceful and well structured at work.
- ⊕ Honest, Sincere with a high level of Integrity.
- ⊕ Skilled in Analyzing, Problem Solving, Ability

### **Declaration**

I hereby solemnly affirm that all the details provided above are true to the best of my knowledge and belief and that at all Times, I shall carry myself in a manner that lends dignity to the organization and worthy enough of the person.

(Murtaza chokla)